**Celia Smith**

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*New York University Student Seeking*

**SEASONAL EMPLOYMENT**

Dedicated and accountable retail employee with experience fulfilling multifaceted roles (including processing payments, restocking shelves and promoting sale items) during summers and holidays off from college. Maintained 92% positive customer reviews and 25% above-average repeat customer scores. Offer excellent customer service skills, advanced product knowledge, and a consistently high level of productivity.

**Skills**

Retail Store Operations Sales Inventory Management

Shopify POS Loss Control Warehousing

Customer Service Cash Handling Social Media Marketing

**Experience**

**Seasonal Retail Worker** May 2022–Sep 2022
Company ABC — New York City, NY

* Supported an average 150 daily customers in locating merchandise when needed.
* Earned “On the Spot Award” for quick actions that prevented $7k in merchandise from being shoplifted.
* Served on the team that accelerated the movement of received merchandise to the sales floor, resulting in a 12% increase in summer sales.
* Assisted in floor moves, merchandising, display merchandise and housekeeping.

**Seasonal Retail Worker** Nov 2021–Jan 2022
Company XYZ — New York City, NY

* Supported an average 150 daily customers in locating merchandise when needed.
* Earned “On the Spot Award” for quick actions that prevented $7k in merchandise from being shoplifted.
* Served on the team that accelerated the movement of received merchandise to the sales floor, resulting in a 12% increase in Christmas sales.
* Assisted in floor moves, merchandising, display merchandise and housekeeping.

**Education**

**BA in Business Management** Expected graduation: 2023
New York University — New York City, NY

**High School Diploma** 2020
New York High School — New York City, NY

**Languages**

**English:** Native **Spanish:** Fluent **Russian:** Intermediate

**Hobbies & Interests**

* Drama and theater — currently in the local Romeo & Juliet production
* Fitness, health and mindfulness
* Photography